SJS 44 (Rev. 12/07)

CIVIL COVER SHEET

The JS 44 civil cover sheet and the information contained herein neither replace nor supplement the filing and service of pleadings or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. (SEE INSTRUCTIONS ON THE REVERSE OF THE FORM.)

I. (a) PLAINTIFFS		DEFENDA	ANTS			
TERENCE FOX		ACCOUN	ACCOUNT RECEIVABLE MANAGEMENT, INC.			
. ,	e of First Listed Plaintiff EXCEPT IN U.S. PLAINTIFF CASES)		County of Residence of First Listed Defendant (IN U.S. PLAINTIFF CASES ONLY) NOTE: IN LAND CONDEMNATION CASES, USE THE LOCATION OF THE LAND INVOLVED.			
(c) Attorney's (Firm Nam	e, Address, and Telephone Number) Croud SWerman 305 Butter	T.Kirving) Attorneys (If	Known)			
	14 19002 215-540-89	<u> </u>				
	OICTION (Place an "X" in One Box Only)	(For Diversity Cas		and One Box for Defendant)		
U.S. Government Plaintiff	3 Federal Question (U.S. Government Not a Party)	Citizen of This State	PTF DEF 1 1 1 Incorporated or Pi of Business In Thi			
☐ 2 U.S. Government Defendant	☐ 4 Diversity (Indicate Citizenship of Parties in Item)	Citizen of Another State	of Business In			
		Citizen or Subject of a Foreign Country	🗖 3 🗂 3 Foreign Nation	0606		
IV. NATURE OF SUI		SHEELSHIE EEFOREDWURD/RE	WANANA MERITE BANGURURU (OYEE MER	OTHER STATUTES		
☐ 110 Insurance ☐ 120 Marine ☐ 130 Miller Act ☐ 140 Negotiable Instrument ☐ 150 Recovery of Overpayment Æ Enforcement of Judgment ☐ 151 Medicare Act ☐ 152 Recovery of Defaulted Student Loans (Excl. Veterans) ☐ 153 Recovery of Overpayment of Veteran's Benefits ☐ 160 Stockholders' Suits ☐ 190 Other Contract ☐ 195 Contract Product Liability ☐ 196 Franchise ☐ 210 Land Condemnation ☐ 220 Foreclosure	PERSONAL INJURY □ 310 Airplane □ 315 Airplane Product Liability □ 365 Personal In □ 320 Assault, Libel & Product Li	NJURY njury - njury - njury - nractice nd 20 Other Food & D estated Se of Property 21 U abolity nractice nd 640 R.R. & Truck nd 650 Airline Regs. nractice nd 650 Airline Regs. nractice nd 650 Occupational Safety/Health nractice nd 690 Other nractice nd 690 Other nractice nd 690 Other nractice nd 690 Other nractice nd 710 Pair Labor Stand namage namage namage namage nractice nd 740 Pair Labor Mgmt. Regorial nractice nd 740 Railway Labor Attention nractice nd 790 Other Labor Liti nractice nd 790 Other Labor Liti nractice nd 790 Empl. Ret. Inc. Security Act nractice nd 7462 Naturalization A nractice nd 7462 Naturalization nractice nd 7462 Naturalization nractice nd 740 Agailway Labor A nractice nd 740 Railway Labor A nractice nd 740 Rai	422 Appeal 28 USC 158 423 Withdrawal 28 USC 157 420 Copyrights	400 State Reapportionment		
🕱 1 Original 🗂 2 Re	an "X" in One Box Only) emoved from	☐ 4 Reinstated or ☐ 5 Reopened	Transferred from another district (specify) 6 Multidistr			
VI. CAUSE OF ACTION	ON Cite the U.S. Civil Statute under which 15 U.S. C section 1692 Brief description of cause: Fair Debt Collection Practice		sdictional statutes unless diversity):			
VII. REQUESTED IN COMPLAINT:			CHECK YES only JURY DEMAND:	if demanded in complaint:		
VIII. RELATED CAS IF ANY	E(S) (See instructions): JUDGE		DOCKET NUMBER			
1/25:09	Λ	OF ATTORNEY OF RECORD	2/			
FOR OFFICE USE ONLY RECEIPT # A	MOUNT APPLYING		JDGE MAG. JUI	OGE .		

JS 44 Reverse (Rev. 12/07)

INSTRUCTIONS FOR ATTORNEYS COMPLETING CIVIL COVER SHEET FORM JS 44

Authority For Civil Cover Sheet

The JS 44 civil cover sheet and the information contained herein neither replaces nor supplements the filings and service of pleading or other papers as required by law, except as provided by local rules of court. This form, approved by the Judicial Conference of the United States in September 1974, is required for the use of the Clerk of Court for the purpose of initiating the civil docket sheet. Consequently, a civil cover sheet is submitted to the Clerk of Court for each civil complaint filed. The attorney filing a case should complete the form as follows:

- I. (a) Plaintiffs-Defendants. Enter names (last, first, middle initial) of plaintiff and defendant. If the plaintiff or defendant is a government agency, use only the full name or standard abbreviations. If the plaintiff or defendant is an official within a government agency, identify first the agency and then the official, giving both name and title.
- (b) County of Residence. For each civil case filed, except U.S. plaintiff cases, enter the name of the county where the first listed plaintiff resides at the time of filing. In U.S. plaintiff cases, enter the name of the county in which the first listed defendant resides at the time of filing. (NOTE: In land condemnation cases, the county of residence of the "defendant" is the location of the tract of land involved.)
- (c) Attorneys. Enter the firm name, address, telephone number, and attorney of record. If there are several attorneys, list them on an attachment, noting in this section "(see attachment)".
- II. Jurisdiction. The basis of jurisdiction is set forth under Rule 8(a), F.R.C.P., which requires that jurisdictions be shown in pleadings. Place an "X" in one of the boxes. If there is more than one basis of jurisdiction, precedence is given in the order shown below.

United States plaintiff. (1) Jurisdiction based on 28 U.S.C. 1345 and 1348. Suits by agencies and officers of the United States are included here.

United States defendant. (2) When the plaintiff is suing the United States, its officers or agencies, place an "X" in this box.

Federal question. (3) This refers to suits under 28 U.S.C. 1331, where jurisdiction arises under the Constitution of the United States, an amendment to the Constitution, an act of Congress or a treaty of the United States. In cases where the U.S. is a party, the U.S. plaintiff or defendant code takes precedence, and box 1 or 2 should be marked.

Diversity of citizenship. (4) This refers to suits under 28 U.S.C. 1332, where parties are citizens of different states. When Box 4 is checked, the citizenship of the different parties must be checked. (See Section III below; federal question actions take precedence over diversity cases.)

- III. Residence (citizenship) of Principal Parties. This section of the JS 44 is to be completed if diversity of citizenship was indicated above. Mark this section for each principal party.
- IV. Nature of Suit. Place an "X" in the appropriate box. If the nature of suit cannot be determined, be sure the cause of action, in Section VI below, is sufficient to enable the deputy clerk or the statistical clerks in the Administrative Office to determine the nature of suit. If the cause fits more than one nature of suit, select the most definitive.
- V. Origin. Place an "X" in one of the seven boxes.

Original Proceedings. (1) Cases which originate in the United States district courts.

Removed from State Court. (2) Proceedings initiated in state courts may be removed to the district courts under Title 28 U.S.C., Section 1441. When the petition for removal is granted, check this box.

Remanded from Appellate Court. (3) Check this box for cases remanded to the district court for further action. Use the date of remand as the filing date.

Reinstated or Reopened. (4) Check this box for cases reinstated or reopened in the district court. Use the reopening date as the filing date.

Transferred from Another District. (5) For cases transferred under Title 28 U.S.C. Section 1404(a). Do not use this for within district transfers or multidistrict litigation transfers.

Multidistrict Litigation. (6) Check this box when a multidistrict case is transferred into the district under authority of Title 28 U.S.C. Section 1407. When this box is checked, do not check (5) above.

Appeal to District Judge from Magistrate Judgment. (7) Check this box for an appeal from a magistrate judge's decision.

- VI. Cause of Action. Report the civil statute directly related to the cause of action and give a brief description of the cause. Do not cite jurisdictional statutes unless diversity.

 Example:
 U.S. Civil Statute: 47 USC 553
 Brief Description: Unauthorized reception of cable service
- VII. Requested in Complaint. Class Action. Place an "X" in this box if you are filing a class action under Rule 23, F.R.Cv.P.

Demand. In this space enter the dollar amount (in thousands of dollars) being demanded or indicate other demand such as a preliminary injunction.

Jury Demand. Check the appropriate box to indicate whether or not a jury is being demanded.

VIII. Related Cases. This section of the JS 44 is used to reference related pending cases if any. If there are related pending cases, insert the docket numbers and the corresponding judge names for such cases.

Date and Attorney Signature. Date and sign the civil cover sheet.

UNITED STATES DISTRICT COURT

for the

	Eastern	District of Po	ennsylvania
Terence F	ox)	
		— į	
٧.)	Civil Action No.
Account Receivable	Management	j ,	
		_)	
Defendan	1	,	
	SUMMON	NS IN A CIV	VIL ACTION
To: (Defendant's name and address)	A	3.4	
To: (Defendant's name and address)	155 Mid Atlantic Par		11
	Thorofare, NJ 08086		
A lowguit has been file	d against you		
A lawsuit has been file	a against you.		
are the United States or a Unite P. 12 (a)(2) or (3) — you must the Federal Rules of Civil Process.	d States agency, or ar serve on the plaintiff	n officer or en an answer to	t counting the day you received it) — or 60 days if you imployee of the United States described in Fed. R. Civ. the attached complaint or a motion under Rule 12 of t be served on the plaintiff or plaintiff's attorney,
whose name and address are:	Craig Thor Kimmel, I		
	Kimmel & Silverman 30 East Butler Pike	, P.C.	
	Ambler, Pa 19002		
If you fail to respond, j You also must file your answer			d against you for the relief demanded in the complaint.
			Michael E. Kunz
			Clerk of Court
			·
Date:			

Signature of Deputy Clerk

AO 440 (Rev. 02/09) Summons in a Civil Action (Page 2)

Civil Action No.

PROOF OF SERVICE

(This section should not be filed with the court unless required by Fed. R. Civ. P. 4 (1))

on (date), and mailed a copy t I served the summons on (name of individual) designated by law to accept service of process on be I returned the summons unexecuted because	on (date) r usual place of abode with (name) n of suitable age and discretion who resi to the individual's last known address; or half of (name of organization)	; or desthere, r , w
☐ I left the summons at the individual's residence o , a perso on (date) , and mailed a copy t ☐ I served the summons on (name of individual) designated by law to accept service of process on be ☐ I returned the summons unexecuted because	on (date) r usual place of abode with (name) n of suitable age and discretion who resi to the individual's last known address; or half of (name of organization) on (date)	; or desthere, r , w
☐ I left the summons at the individual's residence of a perso on (date), and mailed a copy to, and mailed a copy to	on (date) r usual place of abode with (name) n of suitable age and discretion who resi to the individual's last known address; or half of (name of organization) on (date)	; or desthere, r , w
☐ I left the summons at the individual's residence of a perso on (date), and mailed a copy to, and mailed a copy to	n of suitable age and discretion who resion the individual's last known address; or half of (name of organization) on (date)	; or
, a person on (date) , and mailed a copy to a served the summons on (name of individual) designated by law to accept service of process on be	n of suitable age and discretion who resion the individual's last known address; or half of (name of organization) on (date)	; or
on (date), and mailed a copy t I served the summons on (name of individual) designated by law to accept service of process on be I returned the summons unexecuted because	half of (name of organization) On (date)	; or
designated by law to accept service of process on be	half of (name of organization)on (date)	; or
☐ I returned the summons unexecuted because	half of (name of organization)on (date)	; or
☐ I returned the summons unexecuted because		_
Other (specifi)		
My fees are \$ for travel and \$	for services, for a total of \$	
I declare under penalty of perjury that this information	on is true.	
	Server's signature	
	Printed name and title	
	rrintea name ana titte	
	Server's address	

Additional information regarding attempted service, etc:

UNITED STATES DISTRICT COURT

Address of Plaintiff: 2170 Al Society Rolling PA 19604 Address of Defendant: 155 Mid-Atlantic Rolling Wordows 108086 Place of Accident, Incident or Transaction: (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stoc (Attach two copies of the Disclosure Statement Form in accordance with Fcd.R.Civ.P. 7.1(a)) Poes this case involve multidistrict litigation possibilities? RELATED CASE, IF ANY: Case Number: Judge Date Terminated:	k?
Address of Defendant: 165 Mid Atlantic Roy Lung Wordows 105 8080 Place of Accident, Incident or Transaction: (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stock (Attach two copies of the Disclosure Statement Form in accordance with Fcd.R.Civ.P. 7.1(a)) Does this case involve multidistrict litigation possibilities? Yes Note: RELATED CASE, IF ANY: Case Number: Judge Date Terminated:	:k?
Place of Accident, Incident or Transaction: (Use Reverse Side For Additional Space) Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stoc (Attach two copies of the Disclosure Statement Form in accordance with Fcd.R.Civ.P. 7.1(a)) Does this case involve multidistrict litigation possibilities? Yes Note: RELATED CASE, IF ANY: Case Number: Judge Date Terminated:	sk?
Does this civil action involve a nongovernmental corporate party with any parent corporation and any publicly held corporation owning 10% or more of its stoce (Attach two copies of the Disclosure Statement Form in accordance with Fcd.R.Civ.P. 7.1(a)) Does this case involve multidistrict litigation possibilities? Ycs Note:	sk?
(Attach two copies of the Disclosure Statement Form in accordance with Fcd.R.Civ.P. 7.1(a)) Does this case involve multidistrict litigation possibilities? **RELATED CASE, IF ANY:** Case Number: Judge Date Terminated:	·
Does this case involve multidistrict litigation possibilities? **RELATED CASE, IF ANY:** Case Number: Judge Date Terminated:	
RELATED CASE, IF ANY: Case Number: Judge Date Terminated:	
Case Number: Judge Date Terminated:	
Civil cases are deemed related when yes is answered to any of the following questions:	
1. Is this case related to property included in an earlier numbered suit pending or within one year previously terminated action in this court? Yes□ No□	
2. Does this case involve the same issue of fact or grow out of the same transaction as a prior suit pending or within one year previously terminated action in this court?	
Yes No E	
3. Does this case involve the validity or infringement of a patent already in suit or any earlier numbered case pending or within one year previously	
terminated action in this court?	
4. Is this case a second or successive habeas corpus, social security appeal, or pro se civil rights case filed by the same individual? Yes \(\text{No} \)	
CIVIL: (Place ✓ in ONE CATEGORY ONLY)	
A. Federal Question Cases: B. Diversity Jurisdiction Cases:	
1. □ Indemnity Contract, Marine Contract, and All Other Contracts 1. □ Insurance Contract and Other Contracts	
2. □ FELA 2. □ Airplane Personal Injury	
3. □ Jones Act-Personal Injury 3. □ Assault, Defamation	
4. □ Antitrust 4. □ Marine Personal Injury	
5. □ Patent 5. □ Motor Vehicle Personal Injury	
6. □ Labor-Management Relations 6. □ Other Personal Injury	(Please
specify)	
7. □ Civil Rights 7. □ Products Liability	
8. □ Habeas Corpus 8. □ Products Liability — Asbestos	
9. □ Securities Act(s) Cases 9. □ All other Diversity Cases	
10. □ Social Security Review Cases (Please specify)	
11 PAll other Federal Question Cases 15050 \$1692 (Please specify)	
ARBITRATION CERTIFICATION	
I,	ne sum of
Relief other than monetary damages is sought.	
DATE: 11.25-09 Craig T. Punnel 57100	
Attorney-al-Law Attorney I.D.# NOTE: A trial de novo will be a trial by jury only if there has been compliance with F.R.C.P. 38.	
I certify that, to my knowledge, the within case is not related to any case now pending or within one year previously terminated action in this court	-
except as noted above.	
DATE: 1/25-09	

CIV. 609 (6/08)

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

CASE MANAGEMENT TRACK DESIGNATION FORM

Terence Fox	:	CIVIL ACTION	
v,	•		
Account Receiv	Poroconont	NO.	
In accordance with the Civil plaintiff shall complete a Casfiling the complaint and serve side of this form.) In the edesignation, that defendant s	I Justice Expense and Dese Management Track Dese a copy on all defendants. Vent that a defendant down hall, with its first appearaties, a Case Management	lay Reduction Plan of this court, coun signation Form in all civil cases at the t (See § 1:03 of the plan set forth on the res not agree with the plaintiff regardinance, submit to the clerk of court and se Track Designation Form specifying the signed.	ime of everse g said rve on
SELECT ONE OF THE FO	OLLOWING CASE MAI	NAGEMENT TRACKS:	
(a) Habeas Corpus – Cases b	orought under 28 U.S.C. §	§ 2241 through § 2255.	()
(b) Social Security – Cases r and Human Services den	equesting review of a dec ying plaintiff Social Secu	ision of the Secretary of Health rity Benefits.	()
(c) Arbitration - Cases requi	red to be designated for a	rbitration under Local Civil Rule 53.2.	()
(d) Asbestos – Cases involvi exposure to asbestos.	ng claims for personal inj	ury or property damage from	()
(e) Special Management – C commonly referred to as the court. (See reverse si management cases.)	complex and that need sp	racks (a) through (d) that are ecial or intense management by iled explanation of special	
. ,	C	Cd d 1	()
(f) Standard Management –	Cases that do not fall into	any one of the other tracks.	(-)
Date 11.25.09	Attorney-at-law	MYWOI Texence Fox Attorney for	
<u> 215-540-8888</u>	215-540·8817	<u> Kimmelecradit</u>	law.com
Telephone	FAX Number	E-Mail Address	

(Civ. 660) 10/02

Civil Justice Expense and Delay Reduction Plan Section 1:03 - Assignment to a Management Track

- (a) The clerk of court will assign cases to tracks (a) through (d) based on the initial pleading.
- (b) In all cases not appropriate for assignment by the clerk of court to tracks (a) through (d), the plaintiff shall submit to the clerk of court and serve with the complaint on all defendants a case management track designation form specifying that the plaintiff believes the case requires Standard Management or Special Management. In the event that a defendant does not agree with the plaintiff regarding said designation, that defendant shall, with its first appearance, submit to the clerk of court and serve on the plaintiff and all other parties, a case management track designation form specifying the track to which that defendant believes the case should be assigned.
- (c) The court may, on its own initiative or upon the request of any party, change the track assignment of any case at any time.
- (d) Nothing in this Plan is intended to abrogate or limit a judicial officer's authority in any case pending before that judicial officer, to direct pretrial and trial proceedings that are more stringent than those of the Plan and that are designed to accomplish cost and delay reduction.
- (e) Nothing in this Plan is intended to supersede Local Civil Rules 40.1 and 72.1, or the procedure for random assignment of Habeas Corpus and Social Security cases referred to magistrate judges of the court.

SPECIAL MANAGEMENT CASE ASSIGNMENTS (See §1.02 (e) Management Track Definitions of the Civil Justice Expense and Delay Reduction Plan)

Special Management cases will usually include that class of cases commonly referred to as "complex litigation" as that term has been used in the Manuals for Complex Litigation. The first manual was prepared in 1969 and the Manual for Complex Litigation Second, MCL 2d was prepared in 1985. This term is intended to include cases that present unusual problems and require extraordinary treatment. See §0.1 of the first manual. Cases may require special or intense management by the court due to one or more of the following factors: (1) large number of parties; (2) large number of claims or defenses; (3) complex factual issues; (4) large volume of evidence; (5) problems locating or preserving evidence; (6) extensive discovery; (7) exceptionally long time needed to prepare for disposition; (8) decision needed within an exceptionally short time; and (9) need to decide preliminary issues before final disposition. It may include two or more related cases. Complex litigation typically includes such cases as antitrust cases; cases involving a large number of parties or an unincorporated association of large membership; cases involving requests for injunctive relief affecting the operation of large business entities; patent cases; copyright and trademark cases; common disaster cases such as those arising from aircraft crashes or marine disasters; actions brought by individual stockholders; stockholder's derivative and stockholder's representative actions; class actions or potential class actions; and other civil (and criminal) cases involving unusual multiplicity or complexity of factual issues. See §0.22 of the first Manual for Complex Litigation and Manual for Complex Litigation Second, Chapter 33.

IN THE UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF PENNSYLVANIA

TERENCE FOX,

JURY TRIAL DEMANDED

Plaintiff

CA NO.

vs.

:

ACCOUNTS RECEIVABLE MANAGEMENT, INC.

:

Defendant

COMPLAINT

NOW COMES the Plaintiff, TERENCE FOX, and his attorneys, KIMMEL & SILVERMAN, P.C., and for her Complaint against the Defendant, ACCOUNTS RECEIVABLE MANAGEMENT, Plaintiff alleges the following:

JURISDICTION AND VENUE

- 1. Jurisdiction of this court arises pursuant to 15 U.S.C. 1692k(d), which states that such actions may be brought and heard before "any appropriate United States district court without regard to the amount in controversy," and 28 U.S.C. 1367 grants this court supplemental jurisdiction over the state claims contained therein.
- 2. Defendant conducts business and has an office in the state of Pennsylvania and therefore, personal jurisdiction is established.
 - 3. Venue is proper pursuant to 28 U.S.C. 1391(b)(1).
- 4. This is an action for actual and statutory damages for violations of the Fair Debt Collection Practices Act (hereinaster the "FDCPA"), 15 U.S.C. §§ 1692 et seq.
 - 5. Plaintiff is an adult individual who resides in Reading, Pennsylvania.

- 6. Plaintiff is a "consumer" as defined in 15 U.S.C. § 1692a(3), as he is a natural person allegedly obligated to pay a debt.
- 7. At all relevant times, Defendant acted as a "debt collector" within the meaning of 15 U.S.C. § 1692a(6), in that it held itself out to be a company collecting a consumer debt allegedly owed to another.
- 8. Defendant is a corporation of the State of New Jersey with its principal place of business at 155 Mid Atlantic Parkway, Thorofare, NJ 08086.

PRELIMINARY STATEMENT

- 9. The Fair Debt Collection Practices Act ("FDCPA") is a comprehensive statute hich prohibits a catalog of activities in connection with the collection of debts by third parties. See 15 U.S.C. §§1692 et seq. The FDCPA imposes civil liability on any person or entity that violates its provisions, and establishes general standards of debt collector conduct, defines abuse, and provides for specific consumer rights. 15 U.S.C. §1692k. The operative provisions of the FDCPA declare certain rights to be provided to or claimed by debtors, forbid deceitful and misleading practices, prohibit harassing and abusive tactics, and proscribe unfair or unconscionable conduct, both generally and in a specific list of disapproved practices.
- 10. In particular, the FDCPA broadly enumerates several practices considered contrary to its stated purpose, and forbids debt collectors from taking such action. The substantive heart of the FDCPA lies in three broad prohibitions. First, a "debt collector may not engage in any conduct the natural consequence of which is to harass, oppress, or abuse any person in connection with the collection of a debt." 15 U.S.C. § 1692d. Second, a "debt collector may not use any false, deceptive, or misleading representation or means in connection with the collection of any debt." 15 U.S.C. § 1692e. And third, a "debt collector may not use

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unfair or unconscionable means to collect or attempt to collect any debt." 15 U.S.C. § 1692f. The FDCPA is designed to protect consumers from unscrupulous collectors, whether or not there exists a valid debt, broadly prohibits unfair or unconscionable collection methods, conduct which harasses, oppresses or abuses any debtor, and any false, deceptive or misleading statements in connection with the collection of a debt.

- 11. In enacting the FDCPA, the United States Congress found that "[t]here is abundant evidence of the use of abusive, deceptive, and unfair debt collection practices by many debt collectors," which "contribute to the number of personal bankruptcies, to marital instability, to the loss of jobs, and to invasions of individual privacy." 15 U.S.C. § 1692a. Congress additionally found existing laws and procedures for redressing debt collection injuries to be inadequate to protect consumers. 15 U.S.C. § 1692b.
- 12. Congress enacted the FDCPA to regulate the collection of consumer debts by debt collectors. The express purposes of the FDCPA are to "eliminate abusive debt collection practices by debt collectors, to insure that debt collectors who refrain from using abusive debt collection practices are not competitively disadvantaged, and to promote consistent State action to protect consumers against debt collection abuses." 15 U.S.C. § 1692e.

FACTUAL ALLEGATIONS

13. On July 27, 2009, Plaintiff and Defendant, Accounts Receivable Management, Inc., resolved a disputed claim originating with a Wachovia account for \$75.00. In settlement, Plaintiff paid \$77.25 in full and final satisfaction of the claim with Accounts Receivable Management, Inc. See Exhibit A, Plaintiff's Bank Account Statement.

- 14. On October 7, 2009, another debt collection company, Alliance One Collection Agency ("Alliance One"), contacted Plaintiff demanding payment of \$75.00, for the same claim originating with the Wachovia account that had been satisfied on July 27, 2009, with Defendant.
- 15. Alliance One informed Plaintiff that the \$75.00 debt had been purchased from Wachovia
- 16. On this same day, Plaintiff contacted Wachovia and confirmed that Alliance One purchased the original \$75.00 debt.
- 17. Upon receiving this information, Plaintiff contacted Defendant and was informed that its account pertaining to the \$75.00 debt had been closed on July 13, 2009, because it had not collected the debt from Plaintiff.
- 18. Further, Defendant notified Plaintiff that it had returned to the account to Wachovia as unpaid.
- 19. Defendant denied having any records of the \$77.25 payment made by Plaintiff on July 27, 2009.

CONSTRUCTION OF APPLICABLE LAW

- 20. The FDCPA is a strict liability statute. *Taylor v. Perrin, Landry, deLaunay & Durand*, 103 F.3d 1232 (5th Cir. 1997). "Because the Act imposes strict liability, a consumer need not show intentional conduct by the debt collector to be entitled to damages." *Russell v. Equifax A.R.S.*, 74 F. 3d 30 (2d Cir. 1996); *see also Gearing v. Check Brokerage Corp.*, 233 F.3d 469 (7th Cir. 2000) (holding unintentional misrepresentation of debt collector's legal status violated FDCPA); *Clomon v. Jackson*, 988 F. 2d 1314 (2d Cir. 1993).
- 21. The FDCPA is a remedial statute, and therefore must be construed liberally in favor of the debtor. *Sprinkle v. SB&C Ltd.*, 472 F. Supp. 2d 1235 (W.D. Wash. 2006). The

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remedial nature of the FDCPA requires that courts interpret it liberally. *Clark v. Capital Credit & Collection Services, Inc.*, 460 F. 3d 1162 (9th Cir. 2006). "Because the FDCPA, like the Truth in Lending Act (TILA) 15 U.S.C §§1601 *et seq.*, is a remedial statute, it should be construed liberally in favor of the consumer." *Johnson v. Riddle*, 305 F. 3d 1107 (10th Cir. 2002).

22. The FDCPA is to be interpreted in accordance with the "least sophisticated" consumer standard. See Jeter v. Credit Bureau, Inc., 760 F.2d 1168 (11th Cir. 1985); Graziano v. Harrison, 950 F. 2d 107 (3d Cir. 1991); Swanson v. Southern Oregon Credit Service, Inc., 869 F.2d 1222 (9th Cir. 1988). The FDCPA was not "made for the protection of experts, but for the public - that vast multitude which includes the ignorant, the unthinking, and the credulous, and the fact that a false statement may be obviously false to those who are trained and experienced does not change its character, nor take away its power to deceive others less experienced." Id. The least sophisticated consumer standard serves a dual purpose in that it ensures protection of all consumers, even naive and trusting, against deceptive collection practices, and protects collectors against liability for bizarre or idiosyncratic interpretations of collection notices. Clomon, 988 F. 2d at 1318.

COUNT I

- 23. Defendant's conduct violated the FDCPA in multiple ways, including but not limited to:
 - a. Using false, deceptive, or misleading representation or means in connection with the collection of any debt, in violation of 15 U.S.C. §1692e(10);
 - b. The false representation of the legal status of a debt in violation of 15 U.S.C. §1692e(2)(a);

- c. By acting in an otherwise deceptive, unfair and unconscionable manner and failing to comply with the FDCPA, 15 U.S.C. § 1692e.
- 24. As a result of Defendant's violations as aforesaid, Plaintiff has suffered and continues to suffer personal humiliation, embarrassment, mental anguish and emotional distress.
- 25. As a result of the above violations of the FDCPA, Defendant is liable to Plaintiff in the sum of Plaintiff's actual damages, statutory damages, and attorney's fees and costs.

WHEREFORE, Plaintiff, TERENCE FOX, respectfully prays for a judgment as follows:

- a. All actual compensatory damages suffered pursuant to 15 U.S.C. § 1692k(a)(1);
- b. Statutory damages of \$1,000.00 for each violation of the FDCPA pursuant to 15 U.S.C. § 1692k(a)(2)(A);
- c. All reasonable attorneys' fees, witness fees, court costs and other litigation costs incurred by Plaintiff pursuant to 15 U.S.C. § 1692k(a)(3); and
- d. Any other relief deemed appropriate by this Honorable Court.

JURY DEMAND

Pursuant to Civil Rule 38, Plaintiff hereby demands a trial by jury on all issues in this action, and any issues relating to the amount of attorneys' fees and litigation costs to be awarded should Plaintiff prevail on any of her claims in this action.

Respectfully Submitted,

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